

Frequently Asked Questions

Where do the colour analysis sessions take place?

Sessions take place at Bee You Creative Styles, located at 323 Somerset St. East in Sandy Hill. Colour analysis parties, bachelorettes and shop events are held at your chosen venue.

What about parking?

There is two-hour parking at Strathcona Park, and one-hour and three-hour street parking in the neighbourhood.

How long does a colour analysis take?

Individual appointments typically last about one hour. For group sessions, such as house parties, bachelorette parties and shop events, allow about 15 minutes per person.

What can I expect during a colour analysis?

We'll compare a range of colour drapes to determine which seasonal palette best suits you, and discuss your best colours, neutrals, hair colour, make-up and jewellery.

Do you provide a colour swatch to take home?

Yes, you will be provided with a colour card that fits in your wallet, manufactured by a Canadian supplier, Notes in Knots, which is woman-run and based in Burlington, Ontario.

What should I wear?

A simple neckline is ideal—avoid collars and turtlenecks. It's best to arrive with little or no makeup and minimal jewellery. Contacts are better than glasses, if possible.

How does payment work?

Full payment by e-transfer to leah@ottawacolourlab.ca is required to secure your appointment. Dates are held for 48 hours while awaiting payment. Appointments may be cancelled or rescheduled up to 24 hours in advance for a full refund.

Do you offer gift certificates?

Yes! Gift certificates are available for individual and two-person colour analysis sessions.