

Frequently Asked Questions

Where do the colour analysis sessions take place?

Sessions take place at Bee You Creative Styles, 323 Somerset St. East in Sandy Hill. The shop may be open during your session, with other customers shopping nearby. You're welcome to browse the shop and try your colour swatch afterwards.

What about parking?

There is two-hour parking at Strathcona Park, and one- and three-hour street parking.

How does payment work?

Payment by e-transfer to leah@ottawacolourlab.ca is required to secure your session.

What is your cancellation and rescheduling policy?

At least 24 hours' notice is required for cancellations or rescheduling. Appointments cannot be rescheduled with less than 24 hours' notice. Cancellations made with less than 24 hours' notice are non-refundable.

How long does a colour analysis take?

Individual appointments typically last about 60 minutes. Colour analysis for two usually takes about 90 minutes. For Colours & Cocktails, we spend about 15 minutes per person.

What can I expect during a colour analysis?

We'll compare a range of colour drapes to determine which seasonal palette best suits you, and discuss your best colours, neutrals, hair colour, makeup and jewellery.

Do you provide a colour swatch to take home?

Yes! You'll receive a colour card to take home. They are the size of a credit card and fit right into your wallet. You can take a look here: <https://www.instagram.com/p/DbUpKpljB3/>

What should I wear?

A simple neckline is ideal—avoid collars and turtlenecks. It's best to arrive with little or no makeup and minimal jewellery. Contacts are better than glasses, if possible.

Do you offer gift cards?

Yes! Gift cards are available for individual and two-person colour analysis sessions. Gift cards are transferable, but non-refundable.

How do I book?

You can book your colour analysis online through the booking page [here](#).